

Tamaris Healthcare (England) Limited

Hollie Hill Care Home

Inspection report

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Stanley
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Date of inspection visit:
23 June 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Hollie Hill Care Home is a 'care home.' The service provides accommodation for up to 62 people with personal care needs, some of whom were living with dementia. On the day of our inspection 50 people lived at the service.

We found the following examples of good practice.

Staff had access to the PPE they needed and used it correctly. This helped prevent the spread of infection. Staff had also completed IPC training and had access to advice and support. Some staff had received specialist training and had been identified as IPC champions, to help spread good practice.

The home was clean and tidy, some areas had recently been redecorated. The home had good cleaning practices which had been enhanced to help manage infections.

People were supported to maintain contact with relatives in various ways.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hollie Hill Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 June 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider followed the Government's guidance about visiting to care homes. Currently there were no restrictions placed on visits to the service.