

Care Worldwide (Southwell) Limited

Southwell Court Care Home

Inspection report

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Date of inspection visit:
06 November 2020

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25 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

Southwell Court Care Home is a residential care home providing personal and nursing care for up to 82 people. At the time of the inspection there were 68 people residing at the home. The accommodation was in a large purpose built home over three floors with one floor for people with severe dementia.

We found the following examples of good practice.

- All visitors had to wear appropriate personal protective equipment (PPE), and complete a health declaration prior to entering the home. The provider implemented a booking system to make sure visits were staggered to minimise the number of visitors at any one time. Due to the recent nationwide lockdown visits were temporarily postponed, however people were able to see their relatives through ground floor windows.
- People were encouraged and supported to maintain contact with their relatives by using phone and video calls, as well as social media applications.
- The premises were clean and well maintained. The house keeping team had ensured enhanced cleaning methods were used. Hand sanitiser was readily available on the premises.
- Staff had received training in infection control and prevention. On the day of the visit staff were seen to be following correct practice in this area. There were areas of the home set aside for staff to change their PPE.
- Regular testing for COVID-19 was being undertaken. Staff were tested weekly and people using the service were tested monthly. There were procedures in place informing staff on what actions staff need to take should someone test positive for COVID-19 or displayed signs or symptoms of infections.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the provider managed infection prevention and control through the coronavirus pandemic.

Inspected but not rated

Southwell Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 06 November 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.