

MACC Care (Austin Rose) Limited

Austin Rose Care Home

Inspection report

90 Alvechurch Road
Birmingham
West Midlands
B31 3QW

Tel: 01214757871

Date of inspection visit:
27 January 2021

Date of publication:
25 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Austin Rose Care Home is a care home providing personal and nursing care for up to 80 people. At the time of our inspection there were 63 people living at the home.

We found the following examples of good practice.

A visitor room was divided by a clear wall. A microphone and speakers enabled communication during visits. That meant people could see their loved ones in a safe and comfortable environment.

Staff were allocated to work on a specific floor and staff from different areas did not mix during their break times. This helped to minimise the risk of spreading infection.

The laundry room had a one-way system for soiled laundry to enter the area and clean laundry to be processed and taken to people's rooms. A specialist washing machine was available for items used by people who tested positive for COVID-19.

The registered manager made regular contact with staff members who were shielding or self-isolating. This supported staff wellbeing during the COVID-19 pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Austin Rose Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We weren't always assured that the provider was using personal protective equipment (PPE) effectively and safely. We saw one staff member without a mask. We saw other staff members wearing masks which did not align with government guidance. The registered manager has taken steps to address this.

We have also signposted the provider to resources to develop their approach.