

Villa Dental Suite Limited

# Villa Dental Suite Ltd

## Inspection Report

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### Overall summary

We carried out a follow-up inspection at Villa Dental Suite Ltd on 6 October 2017.

We had undertaken an announced comprehensive inspection of this service on 27 February 2017 as part of our regulatory functions where a breach of legal requirements was found.

After the comprehensive inspection, the practice wrote to us to say what they would do to meet the legal requirements in relation to the breach. This report only covers our findings in relation to those requirements. We checked whether they had followed their action plan to confirm that they now met the legal requirements.

We reviewed the practice against one of the five questions we ask about services: are the services well led? You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Villa Dental Suite Ltd on our website at [www.cqc.org.uk](http://www.cqc.org.uk).

We revisited Villa Dental Suite Ltd as part of this review and checked whether they now met the legal requirements. We carried out this announced inspection on 6 October 2017 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We planned the inspection to check whether the registered provider was meeting the legal requirements in the Health and Social Care Act 2008 and associated regulations.

The inspection was led by a CQC inspector.

- Is it well-led?

This question forms the framework for the areas we look at during the inspection.

#### **Our findings were:**

#### **Are services well-led?**

We found that this practice was providing well-led care in accordance with the relevant regulations.

#### **Background**

Villa Dental Suite Ltd is in Bingley and provides private treatments to adults and children. Treatments include dental implants and conscious sedation.

There is level access for people who use wheelchairs and pushchairs. The practice has a dedicated car park for patients.

The dental team includes three dentists, four dental nurses, one dental hygienist, one receptionist and a practice manager. The practice has four treatment rooms.

The practice is owned by a company and as a condition of registration must have a person registered with the Care Quality Commission as the registered manager. Registered managers have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated regulations about how the practice is run. The registered manager at Villa Dental Suite Ltd was the practice manager.

# Summary of findings

During the inspection we spoke with one dental nurse and the practice manager. We looked at practice policies and procedures and other records about how the service is managed.

The practice is open:

Monday to Friday from 9:00am to 6:00pm

Saturday from 9:00am to 12:30pm

## **Our key findings were:**

- Medicines were now stored securely.
- Decontamination and infection control procedures had been reviewed and now followed nationally recognised guidance.
- An infection prevention and control audit had been carried out.
- The practice had reviewed staff recruitment procedures. All staff now had Disclosure and Barring Service (DBS) checks.

# Summary of findings

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Are services well-led?**

We found that this practice was providing well-led care in accordance with the relevant regulations.

The practice demonstrated that medicines (including those used in conscious sedation) were now stored securely.

We found the practice had reviewed and improved the process for checking the decontamination equipment to ensure it was safe to use. This now followed nationally recognised guidance.

An infection prevention and control audit had been completed.

The practice had reviewed its recruitment policy and process. All staff now had a DBS check and references.

**No action**



# Are services well-led?

## Our findings

### **Governance arrangements**

At the previous inspection on 27 February 2017 we noted that medicines were not stored securely. At the follow up visit the practice manager showed us the door to the room where medicines were held was locked and also the medicine cupboard was locked.

The practice had reviewed their processes for validating the autoclaves. A dental nurse described to us the process for daily checks. We saw log sheets to evidence these checks. These checks were in line with nationally recognised guidance.

The practice manager showed us an infection prevention and control audit which had been carried out. This showed the practice was meeting the required standards.

The practice had reviewed their recruitment policy and procedures. The practice manager showed that all staff now had DBS checks and references had been sought for those who did not have one.