

Ideal Carehomes (Number One) Limited

Newfield Lodge

Inspection report

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28 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Newfield Lodge is a residential care home providing personal care for up to 64 people aged 65 years and over in four separate units, two of which are for people living with dementia. There were 54 people using the service when we visited.

We found the following examples of good practice.

Visitors to the home were required to produce a negative lateral flow test result, have their temperature screened and wear personal protective equipment. Professionals were required to provide evidence of their vaccination status via the NHS app or COVID pass.

People's visiting rights had been maintained and alternatives to face to face visits had been explored throughout the pandemic.

Information about COVID-19 and precautions people, staff and visitors needed to take could be seen in the home. People and staff were part of a regular programme of testing for COVID-19.

The premises were found to be clean and tidy and schedules we looked at showed regularly cleaning taking place.

Steps had been taken to encourage social distancing between people and staff in the home.

Effective infection control audits were being carried out every month. Staff had received relevant training regarding COVID-19 and infection prevention and control.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Newfield Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was aware of and adhering to current government guidance and best practice around visiting in care homes.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.