

Harriston Homes Limited

Florence House

Inspection report

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Date of inspection visit:
11 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Florence House is a care home that provides support and care for up to four people with learning disabilities. At the time of the inspection, three people were living at the service.

We found the following examples of good practice.

All visits to the home were booked and were limited to one family member. Visiting schedules allowed for time in-between each visit for cleaning to be completed.

Computer tablets, emails and video calls had been used to maintain contact with people's families and friends.

The home had a vehicle for use to enable people to access the community with support. In addition to this, one person living at the home had their own vehicle available to them. The provider was supporting another person to access a vehicle through the motability scheme. This reduced the need for public transport which helped reduce the risk of contracting COVID-19.

All new admissions were risk assessed and people were informed that they would be required to isolate for 14 days in a sister home. The sister home was being kept empty and people would be supported by a designated staff team who would transition to Florence House on completion of the isolation period. In addition, COVID-19 tests were requested to be completed in agreement with the person.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were not assured the service were following safe infection prevention and control procedures to keep people safe.

We have also signposted the provider to resources to develop their approach.

Inspected but not rated

Florence House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 11 November 2020 and was announced.

Is the service safe?

Our findings

S5□How well are people protected by the prevention and control of infection?

We were assured that the provider was preventing visitors from catching and spreading infections.

We have also signposted the provider to resources to develop their approach.