

Bennfield House Limited

Bennfield House

Inspection report

65 King Edward Road
Thorne
Doncaster
South Yorkshire
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Tel: 01405812663

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15 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bennfield House is a care home located in the Thorne area of Doncaster. The home provides nursing and personal care. Some people using the service were living with dementia. The service can accommodate up to 27 people. At the time of our inspection there were 24 people using the service.

We found the following examples of good practice.

Visitors to the home were required to follow infection control procedures and were asked to complete a lateral flow test. Personal Protective Equipment (PPE) was then supplied.

Professional visitors were required to show a negative lateral flow test and evidence of COVID-19 vaccination.

Staff and people using the service took part in the home's testing programme. Action was swiftly taken when anyone tested positive with COVID-19.

The home was visibly clean and there were no malodours. Staff had access to cleaning products. Cleaning schedules included high touch areas such as door handles and handrails, which were cleaned regularly. The provider was in the process of implementing a refurbishment plan to address tired and worn areas of the building.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Bennfield House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 15 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Some areas of the home were tired and worn and were not easy to keep clean. The provider had a refurbishment plan in place. We have also signposted the provider to resources to develop their approach.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

The provider was facilitating visits for people living in the home in accordance with the current guidance. Some relatives were essential care givers and people were supported to maintain contact with their family members.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.