

Care for your Life (Fair Haven) Limited

Fair Haven Care Home

Inspection report

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03 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Fair Haven Care Home is a 'care home'. At the time of our inspection there were 25 people living at the service.

We found the following examples of good practice.

The provider had a separate area from the home for staff to change into newly cleaned uniforms and have their temperature checked prior to starting their shift. Staff used the hand washing facilities within the home. Appropriate personal protection equipment (PPE) was worn by all staff.

Only essential visitors were admitted within the home, they were required to take a Lateral Flow Test (LFT) this gives a quick COVID-19 result and all visitors were required to follow the infection control protocols in place.

People were supported by staff in full PPE, this is called barrier nursing. This is to protect both staff and people who lived at the service. At the time of our inspection no service users had tested positive for COVID-19. There were places within the home for staff to put on and take off their PPE appropriately, this is called donning and doffing.

Staff received inhouse training for donning and doffing and infection control, this was followed up with competency assessments to ensure staff followed best practice guidelines. There were information boards that gave advice on topics such as infection control and hand washing. The registered manager had compiled a COVID-19 folder that covered what to do in variable situations for example an infection outbreak. The folder contained all relevant contact details that would be needed.

The building looked clean and free from clutter. appropriate cleaning products were used, to ensure good infection control was maintained. All high touch points were cleaned regularly for example, door handles. The registered manager ensured regular infection control audit checks were completed including daily staff observations.

The registered manager told us that they were working collaboratively with colleagues from the Local Authority and CCG (Clinical Commissioning Group) and received good support and advice. The registered manager confirmed they had a very good supportive staff team.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Fair Haven Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 03 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.