

HC-One Limited

Cedar Court Residential and Nursing Home

Inspection report

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Date of inspection visit:
27 November 2020

Date of publication:
18 December 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Cedar Court Residential and Nursing Home is a care home providing personal care and accommodation for up to 52 people. There were 40 people using the service at the time of the inspection.

Some areas of the service were not well maintained. Some of the flooring in corridors, sluices and the laundry was perforated or missing. There were areas of unpainted wood and areas where wall tiles were missing, cracked or had poor grouting. Pull chord switches were not a type that could be disinfected. These issues compromised infection control measures and the effectiveness of cleaning. This could contribute to the spread of infection to people and staff.

Quality assurance audits undertaken by the provider, were not effective in identifying the shortfalls found during the inspection.

We found the following examples of good practice.

- The provider ensured continual supplies of personal protective equipment (PPE) for all staff working in the service. This included face masks and aprons and we saw staff used these appropriately. Staff were encouraged to change their PPE regularly.
- Used PPE was disposed of in foot operated pedal bins situated throughout the home. This reduced the potential for transfer of infection.
- Staff encouraged people to wash their hands frequently throughout the day. Where this was not possible, hand sanitiser was offered as a means to reduce the transfer of infection.
- The provider participated in regular COVID-19 testing of people living in the service and staff. That ensured action could be taken swiftly to reduce the potential spread of infection if a positive test was returned.
- Areas were cleaned and disinfected with cleaning products approved to reduce the potential transfer of infection.
- Risk assessments had been completed to protect people and any staff who may be at a higher risk if they contracted COVID-19. Measures were in place to support them.
- Staff worked in set teams and usually on a set floor of the two story home. That lessened the potential of cross infection within shift members.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Cedar Court Residential and Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 27 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.