

Inshore Support Limited

Inshore Support Limited - 10 Melbourne Road

Inspection report

10 Melbourne Road
Halesowen
West Midlands
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Date of inspection visit:
29 March 2021

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13 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

10 Melbourne Road is registered to provide accommodation and personal care to a maximum of three people with a learning disability and/or autistic spectrum disorder. At the time of our inspection three people lived at the home.

We found the following examples of good practice.

- Safety procedures were in place to prevent infection entering the home by visitors and staff. Relatives could arrange to visit their family member if they wanted to and would be required to follow safety procedures.
- Staff understood the need to promote social distancing within the home to help keep people safe from infection transmission.
- Staff implemented safety measures when re-admitting people back home. These included COVID-19 testing, self-isolation and the monitoring of people's temperature and wellbeing.
- Personal Protective Equipment (PPE) was available throughout the home. Management made observations to ensure staff wore PPE and disposed of used PPE correctly.
- Staff took a COVID-19 test three times a week and people every 28 days. If people or staff tested positive, they would be required to self-isolate in line with government rules.
- The premises were clean and hygienic whilst still retaining a homely atmosphere. Deep and touch point cleaning was maintained to reduce a risk of infection transmission.
- Staff had received Infection Prevention Control (IPC), COVID-19 awareness and testing process, and donning and doffing training.
- The IPC policy was reviewed regularly. COVID-19 specific guidance for staff was updated as the need arose. Senior management and the registered manager offered staff support and the opportunity to access counselling to promote their wellbeing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 March 2021 and was announced.

Is the service safe?

Our findings

S5- How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.