

# Black Swan International Limited

# Lodge Care Home

## Inspection report

82 Kirby Road  
Walton On The Naze  
Essex  
CO14 8RJ

Tel: 01255850809

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20 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Lodge Care Home is a residential care home providing accommodation and personal care for up to 36 older people, including people living with dementia. Care is provided in one adapted building across two floors.

We found the following examples of good practice.

The service had a clear process in place for visitors. Signage on the door alerted people to the current restrictions on visitors and a free standing thermal scanner was in place to check people's temperature on entry. Sanitising hand gel and masks were provided.

The provider had installed 'Wavewash' timers in areas where staff washed their hands. The timers use lights as a visual aid to count down the time needed to effectively wash hands.

People were supported to stay in regular contact with their families. The provider had created an easy to read guide for families and friends explaining the different options for visiting including use of the garden, window or drive-through visits and virtual visits through the use of technology.

The provider had recently installed an electronic blind in a designated area of the lounge to enable people to have indoor visits with relatives in the future. When lowered the blind created a plastic screen between the person and their visitor. After each visit the screen could be cleaned and rolled back up to the ceiling.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Lodge Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 20 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.