

Oakbridge Retirement Villages LLP

The Lodge - Dementia Care with Nursing

Inspection report

Buckshaw Retirement Village
Oakbridge Drive, Buckshaw Village
Chorley
Lancashire
PR7 7EP

Tel: 01772625000

Website: www.oakbridgeretirementvillages.co.uk

Date of inspection visit:
24 January 2022

Date of publication:
14 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Lodge provides nursing and personal care for up to 80 older people, with various health needs, including those living with dementia. Accommodation is comprised of four units set over two floors. At the time of our inspection, the service was supporting 64 people.

We found the following examples of good practice.

People and staff were tested regularly for COVID-19, in line with government guidance. All staff employed at the home had been vaccinated, to help keep people safe from the risk of infection. Any staff who tested positive for COVID-19 self isolated at home as per government guidance. Staff told us they felt safe coming to work due to the training and support made available by the management team.

Infection control policies and audits helped ensure that the home adopted best practice which complied with current guidance.

The service was clean and well maintained, with some communal areas having recently undergone refurbishment and some still in progress.

Cleaning schedules and audits were in place. The service had recently recruited additional domestic staff to help maintain cleanliness and minimise the spread of infection.

Staff were trained and competent in infection prevention and control best practices and how to don and doff PPE. An 'app' was made available to staff on their work phone where they could access a wealth of information about infection control procedures and the most up to date guidance.

The management team undertook daily walk rounds of the service to ensure the cleanliness of the building and that staff were adhering to good infection control practices.

The service had adequate supplies of appropriate PPE and hand gel and PPE stations were made available throughout the building for staff and visitors.

The service supported people to maintain contact with those who were important to them, to aid their emotional and psychological well-being. The service had recently further developed its gardens and grounds so people had access to pleasant outdoor space.

Each unit had its own designated visiting area to facilitate face to face visits. The service also supported alternatives to in-person visitation, such as virtual visits.

The service had close links with external health professionals to enable people to receive the care and intervention they needed. Virtual consultations took place as and when necessary.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

The Lodge - Dementia Care with Nursing

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about staff isolation periods following a positive COVID-19 test result at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visiting in line with government guidance. Each of the service's units has its own designated visiting area. Garden visits were also facilitated if preferred.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.