

Glenthorne Rest Home Limited

# Glenthorne No2 Care Home Limited

## Inspection report

4 Station Road  
Thornton Cleveleys  
Lancashire  
FY5 5HY

Tel: 01253854722

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28 October 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Glenthorne No2 Care Home Limited is a residential care home providing personal care to 10 people at the time of the inspection. The service is registered to support up to 15 people. It is a detached property close to local amenities in Thornton-Cleveleys. The home provides personal care for up to 15 people. Bedrooms are on the ground and first floor. All bedroom accommodation is for single occupancy. Communal space consists of a lounge, a separate dining room, and a small conservatory.

We found the following examples of good practice.

- Visiting at Glenthorne No2 Care Home was restricted. All visitors were temperature checked before admission. Visitors were required to follow best practice guidance and wear appropriate PPE. Their visiting policy and restrictions had been discussed with people, their families and friends.
- People who had returned from hospital were risk assessed and their immediate care and support followed government guidance. This included people having to isolate in their bedrooms.
- Testing for Covid-19 for people and staff had occurred and was ongoing on a regular basis. The registered manager had initiated zoning of the home and cohorting of people to minimise the risk of transmission.
- We observed prominent signage to guide staff on the use of protective personal equipment (PPE). Processes were in place for staff to put on, take off and dispose of PPE when entering and leaving the building. Additional PPE measures were in place when supporting people who had tested positive for Covid-19. We observed staff wearing PPE appropriately.
- We observed the home looked clean and hygienic. Staff told us high touch areas such as handles, and switches received additional cleaning daily. Environmental, coronavirus and infection control policies, procedures and audits were in place to ensure infection prevention procedures were robust and ongoing.
- People received support to maintain their relationships with their families and friends. This was achieved through telephone calls, video calls and the use of social media.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that this service were following safe infection prevention and control measures to keep people safe.

**Inspected but not rated**

# Glenthorne No2 Care Home Limited

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified as having several people tested positive for Covid-19. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 29 October 2020 and was unannounced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.