

Qualia Care Limited

Sandycroft Nursing Home

Inspection report

366 368 Lytham Road
Blackpool
Lancashire
FY4 1DW

Tel: 01253349400

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23 October 2020

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12 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Sandycroft nursing home is a care home providing accommodation for up to 26 people with mental health needs, sensory impairment or older people, including people living with dementia. At the time of the inspection there were 21 people living at the home.

This inspection took place on 23 October 2020 and was unannounced.

People's experience of using this service and what we found

We received information raising concerns about infection control and how people using the service were being kept safe. We asked the provider for information around their infection control systems and processes. This included infection control policies, cleaning schedules, staff training, staffing rota's and infection control audits. We inspected the home unannounced to check how personal protective equipment (PPE) was being used and infection control measures in the home. During the inspection staff were wearing PPE correctly and encouraging people to socially distance where possible. Only essential visitors were being allowed into the home and anyone entering the home was expected to follow national and local guidance.

We found people were protected from the risk of acquiring infections and the service was clean. PPE was readily available to staff and all staff were following the latest guidance.

Rating at last inspection

The last rating for this service was good (published 16 April 2019).

Why we inspected

We undertook this targeted infection control inspection to follow up on specific concerns which we had received about the service. The inspection was prompted in response to concerns received about infection control measures and whether people were being kept safe. A decision was made for us to inspect and examine those risks.

CQC have introduced targeted inspections to follow up on Warning Notices or to check specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question. We found no evidence during this inspection that infection control measures were unsafe or people were at risk of harm.

Please see the safe section of this full report. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Sandycroft nursing home on our website at www.cqc.org.uk.

Follow up

We will continue to monitor information we receive about the service until we return to visit as per our re-

inspection programme. If we receive any concerning information, we may inspect sooner.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the registered provider, registered manager and staff team were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Sandycroft Nursing Home

Detailed findings

Background to this inspection

The inspection

This was a targeted inspection to check whether the provider had met the requirements of the specific concern we had about infection control. We will assess all of the key question at the next comprehensive inspection of the service.

Inspection team

This inspection was undertaken by one inspector.

Service and service type

Sandycroft nursing home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service had a manager registered with the Care Quality Commission. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

Notice of inspection

This inspection was unannounced.

What we did before inspection

We reviewed information we had received about the service since the last inspection. We sought feedback from the local authority and professionals who work with the service. We did not ask the provider for a provider information return. This is information providers are required to send us with key information about their service, what they do well, and improvements they plan to make.

During the inspection

We spoke with eight people who lived at Sandycroft nursing home. We spoke with six members of staff including the registered manager. We looked around the home to check it was safe and hygienic. We observed staff going about the home and interacting with people. We also asked the provider at the inspection visit to send us additional information. This was all used as part of the inspection findings.

Is the service safe?

Our findings

At the last inspection this key question was rated as Good. We have not changed the rating of this key question, as we have only looked at the part of the key question we had concerns raised about. - Kloe S5
How well are people protected by the prevention and control of infection?

The purpose of this inspection was to explore the specific concerns we had about infection control at Sandycroft nursing home. We will assess all of the key question at the next comprehensive inspection of the service.

Preventing and controlling infection

- There were enough staff and personal protective clothing (PPE) to provide care to meet people's needs safely.
- Staff were wearing PPE in line with current guidance. They were following best practice for reducing the risk of cross contamination from themselves their clothing or equipment.
- The home was clean. However, the décor in some areas needed attention. This included a stained carpet, chipped paint and rusty radiator cover. The registered manager said these would be attended to. Staff were replacing worn bed bumpers with new ones during the inspection which improved infection control.
- Staff and people supported had access to hand washing facilities and sanitiser. Guidance for hand washing, PPE and infection control information was displayed in the service. Staff had access to PPE which we observed them wearing appropriately.
- We checked systems were in place to assist with infection control. We looked at a sample of COVID-19 risk assessments and care plans, cleaning schedules and audits and these were satisfactory. The provider's infection prevention and control policy was in place but needed minor adjustments. The registered manager made these immediately.
- The provider was accessing testing for people supported and staff. This reduced the risk of an outbreak as anyone COVID-19 positive could be quickly isolated and contacts traced.