

Mr & Mrs M Lawrence

# Fairlawn Residential Home

## Inspection report

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Date of inspection visit:  
11 November 2020

Date of publication:  
30 November 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Fairlawn Residential Home is a care home providing accommodation and personal care for up to 26 elderly people. At the time of the inspection there were 23 people living at the service, some of whom were living with dementia.

We found the following examples of good practice.

Prior to the current lockdown the registered manager had been facilitating visits in a garden summer house. A Perspex screen divided the summer house for people and their relatives. During periods of lockdown the registered manager had sent emails about what activities people had done to keep relatives connected. There was also an iPad for people and relatives to have Skype calls.

Meal times were made more flexible to reduce the number of people in the dining room. Only two people ate at any dining table at one time and people could eat in the lounge or their rooms to further enable social distancing.

People were supported to go to essential healthcare appointments. For example, one person who had experienced an increase in falls attended an appointment to check a possible underlying cause. The registered manager said they had supplied the person with personal protective equipment (PPE) and transportation to reduce the risk of infection.

The registered manager told us they had reduced the number of healthcare professionals entering the service during peaks of COVID-19. For example, the registered manager said they had worked with the district nurse to support people with minor skin conditions. The district nurse dropped off dressings and provided guidance for the registered manager to carry out the care. Photographs were sent to the district nurse to review. The registered manager told us they had also reduced the risk of infection when the chiropodist visited by stationing them in one bathroom. Staff took people to the chiropodist to receive their care.

The registered manager had created an infection control booklet for staff to keep for easy reference. The booklet contained emergency action plans, hand washing techniques and correct PPE practice.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Fairlawn Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 11 November 2020 and was announced.

## Is the service safe?

### Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.