

# Gainford Care Homes Limited

# Lindisfarne Birtley

## Inspection report

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Lindisfarne Birtley accommodates up to 66 people with residential and nursing care needs in a purpose-built building. On the day of our inspection, 56 people were using the service.

We found the following examples of good practice:

- Appropriate measures were in place to reduce the spread of infection. Visitors were given information at the front door on what actions they were required to take to keep people safe.
- The environment was very clean. Additional cleaning had been put in place to reduce the transmission of COVID-19. Audits were in place to check on the standards of cleanliness.
- The service had a good supply of personal protective equipment (PPE). Staff had been trained on the safe use of PPE and were observed to be wearing PPE appropriately. Staff had been assessed to check if they followed good handwashing procedures.
- Staff understood the need to maintain social distancing. Changes had been made to the layout of furniture to encourage people to socially distance.
- People were supported to keep in touch with their family members using electronic means.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that this service met good infection prevention and control guidelines.

**Inspected but not rated**

# Lindisfarne Birtley

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 3 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.