

St Elizabeth's Centre

St Elizabeth's Care Home with Nursing

Inspection report

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23 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

St Elizabeth's Care Home with Nursing accommodates up to 110 people in 13 bungalows within a campus style community. St Elizabeth's Care Centre specialises in offering care and support to people with epilepsy, associated neurological disorders and other complex medical conditions.

We found the following examples of good practice.

The provider created `bubbles` of two or three bungalows. This meant that although staff were allocated to work in one bungalow in case of staff shortages staff could support people in their bubble.

Staff understood the importance of following best practice and national guidance for infection prevention and control (IPC) and personal protective equipment (PPE). IPC leads in each bungalow monitored staff practices carried out audits and made improvements where needed promptly.

Staff and people were regularly tested and processes were in place to ensure if anyone visited the service they could do so after they were tested. Routine social visits could not take place but arrangements were made for each individual person if it was needed to see their family if this was in their best interest.

Risks to people and staff in relation to their health, safety and wellbeing had been thoroughly assessed. There was support for staff in place which included provision of training and regular supervisions. The provider made arrangements for staff to meet with them on an individual basis to discuss if they had any concerns about testing or vaccination.

A robust package of policies, procedures and guidance had been developed by the provider to support staff in making sure their practices were safe and protected people from the risk of infections. These included a robust and enhanced cleaning program.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Elizabeth's Care Home with Nursing

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 February and was announced 24 hours prior to the visit. The inspection was carried out by two inspectors.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.