

Ruby Care Limited

# Woodlands Farmhouse

## Inspection report

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24 February 2021

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Woodlands Farmhouse provides accommodation for a maximum of 13 older adults, some of whom were living with dementia. The home is a converted, two-storey building in the village of Wrantage. At the time of inspection, there were 10 people living at the home and only the ground floor was in use.

We found the following examples of good practice.

Relatives and friends were able to visit their loved ones in a bedroom which had been adapted to provide a visiting room with a clear 'wall' partition. The bedroom area provided seating for the person living at the service and a vestibule and en-suite bathroom was used by the visitor. Visitors entered directly from the carpark and did not have to go through any other area of the service. On arrival in the carpark, visitors had a lateral flow test for Covid-19 and waited until a negative result was issued before the visit commenced. Visits were scheduled so there was sufficient time to clean the visiting area between visits.

The service had purchased a camper van at the start of the pandemic. This had been used to provide trips out for some people in a safe environment. The van had its own toilet, so people did not need to leave the van during a trip out. On one occasion where a person living at the service was nearing the end of their life, the camper van had provided short stay accommodation for two relatives. This meant they had then been able to visit their family member at short notice.

Staff had received training and were following up to date guidance in infection prevention and control, to minimise risks to people. They understood the importance of wearing appropriate PPE. There were sufficient stocks available including masks, gloves, aprons and hand sanitiser.

Regular COVID testing was carried out at the service for both staff and people living there. Staff also took people's temperatures once a day. We discussed with the registered manager that government guidance recommends monitoring people's temperatures twice a day. The registered manager agreed to implement a second temperature check of each person daily.

There were weekly multi-professional meetings held via social networking with professionals including specialists such as dentists, physiotherapists, dieticians as well as a GP. This has supported staff to get timely advice about particular concerns and issues.

Is the service safe? ☐

☐ Inspected but not rated

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Woodlands Farmhouse

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. However, cleaning rotas and audit processes had not identified issues in the laundry and bathrooms. The registered manager took action to address this.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.