

Grove Care Limited

Olive Tree House

Inspection report

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12 January 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Olive Tree House is a care home that provides personal and nursing care for up to 65 people. The service is provided in accommodation which was split into areas. At the time of this targeted responsive inspection 58 people were receiving care.

We found the following examples of good practice.

At the time of the inspection the home was experiencing an outbreak of COVID-19. Plans in place to support people had been implemented effectively. Two out of the four floors were used to care for people with COVID-19. People were supported to isolate in their rooms.

There was a clear process for visitors, which included a temperature check and the wearing of PPE. The environment for visitors was COVID-19 secure and followed national guidance for visitors to care homes. A pod had been installed in the garden, with ceiling to floor screens to protect people. Visits had been stopped until further notice due to the outbreak. Exceptions were made if people were receiving end of care. People were able to keep in contact with family and friends by phone and video call. The registered manager kept in regular contact with people's loved ones.

The service followed the current guidelines for care home testing; an enhanced testing regime was implemented during the outbreak. This was to ensure if people or staff had contracted COVID-19, measures were put in place in a timely way.

Staff had received training about good practice for infection prevention and control, including how to don and doff personal protective equipment (PPE) safely. We saw this was accessible throughout the home and staff used it in accordance with the most up to date guidance.

Infection control policies had been updated to reflect current national guidance. Information and guidance on infection control measures in place were available for staff. Additional signage was displayed with information and guidance on COVID-19 restrictions for visitors. We found the home to be clean with regular cleaning taking place throughout the day.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Olive Tree House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.