

Towertrend Limited

Honey Lane Care Home

Inspection report

Honey Lane Waltham Abbey Essex EN9 3BA

Tel: 02088796550

Date of inspection visit: 05 February 2021

Date of publication: 19 February 2021

Ratings

Overall rating for this service Inspected but not rated Inspected but not rated

Summary of findings

Overall summary

Honey Lane provides accommodation for up to 41 people who have needs associated with dementia. It does not provide nursing care. At the time of this inspection there were 35 people accommodated at Honey Lane.

We found the following examples of good practice.

A visiting pod had been developed to enable safe, socially distanced visiting with plastic screens in the garden.

The service has a robust admissions procedure in place in line with current guidance.

Staff followed shielding and social distancing rules and encouraged people to maintain social distancing where able to.

Risks to people and staff had been assessed and appropriate measures taken to reduce risks. People had their temperature and oxygen saturation levels monitored regularly so relevant support and treatment could be provided promptly.

Regular cleaning schedules had been developed and were followed by a team of housekeeping staff and care staff.

Infection prevention and control audit checks were in place and where actions were identified, they were addressed in a timely manner.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe? Inspected but not
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Further information is in the detailed findings below.



Honey Lane Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 05 February 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.