

Clovelly House Residential Home Limited

Clovelly House Residential Home LTD

Inspection report

81-89 Torrington Park
Finchley
London
N12 9PN

Tel: 02084456775

Date of inspection visit:
14 August 2020

Date of publication:
09 September 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Clovelly House is a 'care home'. The care home accommodates up to 48 people, some of whom were living with dementia. At the time of the visit, 47 people were living in the home.

We found the following examples of good practice.

- The provider had appropriate arrangements for visitors to help prevent the spread of Covid 19. All visitors were screened for symptoms of acute respiratory infection before being allowed to enter the home. They were supported to wear a face covering and maintain hand hygiene during their visit. The service had an extensive garden area with shelter to facilitate safe visiting for families, however at the time of the inspection, non-essential visiting to the home was restricted due to a local area increase in Covid 19 infection rates.
- The provider had appropriate arrangements in place to test people and staff for Covid 19 and was following government guidance on testing. A number of staff were trained to carry out testing and the registered manager was conscious of the time impact testing had on their senior staff team and was reviewing staffing levels accordingly.
- The provider ensured that staff received appropriate training and support to manage Covid 19. All staff had received training on Covid 19, infection control and the use of PPE. Additional domestic staff had been recruited and items such as seating, bins and lampshades had been replaced with easy to wipe versions.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 14 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.