

The Glen Private Nursing Home Limited

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Inspection report

224 Abbeydale Road South
Dore
Sheffield
South Yorkshire
S17 3LA

Tel: 01142365580

Website: www.glennursinghome.co.uk

Date of inspection visit:
13 August 2020

Date of publication:
03 September 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service:

The Glen is a residential nursing home situated within the Dore area of Sheffield. The home is a converted house with a purpose built extension. The home provides accommodation, personal care and nursing care for older people and people living with dementia. At the time of our inspection there were 15 people using the service.

We found the following examples of good practice.

- ☐ The provider went into early lockdown and the service had made changes to prevent visitors from catching and spreading infection. This included extra training for staff and enhanced cleaning throughout the service.
- ☐ The service had been innovative in their use of technology which enabled people to keep in regular touch with their friends and families throughout the pandemic.
- ☐ The service had allocated four outdoor areas where people could meet their families and friends whilst maintaining social distancing. All the visits were individually assessed and organised by an appointment system. This allowed the service to manage the visits and allowed sufficient time for staff to disinfect areas before and after each visit. In exceptional cases family were supported to safely enter the home through a side door and personal protective equipment (PPE) and hand sanitizer was provided.
- ☐ People were supported in creative ways, including having their own dedicated staff who provided a 'support bubble' to support all their needs, including their meals and social support.
- ☐ New admissions are tested for COVID 19 and the results are known before they are admitted to the home. All new admissions are isolated to their rooms for 14 days.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

The Glen Private Nursing Home

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 13 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.