

Vorg Limited

Southwoods Nursing Home

Inspection report

28 Thirsk Road
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Date of inspection visit:
18 January 2021

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15 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Southwoods Nursing Home provides personal and nursing care for up to 38 older people in one adapted building across two floors. At the time of our inspection, the service supported 22 people.

We found the following examples of good practice.

- Staff followed government guidance in relation to personal protective equipment (PPE) and infection prevention and control (IPC). The home had ample supplies of PPE and stock levels were monitored by the registered manager.
- All staff and people living at the service received regular Covid-19 testing. Appropriate processes were in place and followed should anyone display any symptoms of Covid-19
- Staff supported people's social and emotional wellbeing. The service had used different methods including information technology to assist communication. The provider and staff kept family members up to date about the latest guidance and their relative's health via regular telephone calls and other technology including video calls.
- Audits were in place and used to ensure the service was providing safe care and staff were following guidance. Regular observations of staffs practice had been completed.
- All staff had undertaken training in infection prevention and control. This included putting on and taking off PPE, hand hygiene and other Covid-19 related training.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Southwoods Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of Care Quality Commission's (CQC) response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules. We discussed the need for people's care plans and risk assessment to reflect if they did not have the cognitive ability to understand social distancing and isolation and how this would be managed safely. We have also signposted the provider to resources to develop their approach.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Sufficient cleaning was not taking place in communal areas to prevent the spread of infection. We have also signposted the provider to resources to develop their approach.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. Covid risk assessments were in place for people and staff but these were generic and did not cover all expected areas. For example, travelling to work and medical conditions that increased the risks associated with Covid-19. We have also signposted the provider to resources to develop their approach.