

Argyle Care Group Limited

Redcourt Care Home

Inspection report

2 Carnatic Road
Mossley Hill
Liverpool
Merseyside
L18 8BZ

Tel: 01517241733
Website: www.argylecaregroup.com

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27 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Redcourt Care Home is a residential care home providing accommodation and personal care for up to 53 people. There were 34 people living at the home on the day of the inspection.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

We found the following examples of good practice:

There was a programme of regular COVID-19 testing for both people living in the home, staff, essential carers and visitors to the home. Screening procedures included temperature checks and a negative lateral flow test.

Staff used personal protective equipment (PPE) and followed good guidance and practices. There was ample PPE available to the people living at the home and staff.

Staff were trained on how to manage the spread of COVID-19. People were encouraged to maintain social distancing and use face masks in the community where required.

Daily cleaning schedules were implemented by the care staff.

Staff supported people to access healthcare services.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Redcourt Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

We have not changed the rating of this key question, as we have only looked at the part of the key question relating to staffing and the prevention and control of infection.

Staffing

- ☐ The provider told us they had measures in place to mitigate any possible risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- ☐ We were assured that the provider was using PPE effectively and safely.
- ☐ We were assured that the provider was accessing testing for people using the service and staff.
- ☐ We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- ☐ We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- ☐ We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

Arrangements for visiting the home aligned to government guidance to ensure staff and residents' safety. Temperature checks were taken, vaccination certificates and LFT results were checked upon arrival.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- ☐ The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.