

The Grovecare (UK) Limited

The Grove Residential Care Home

Inspection report

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03 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Grove Residential Care Home is a residential care home which provides personal care for up to 19 people. At the time of the inspection 14 people were living in the service.

We found the following examples of good practice.

- Infection control policies had been updated to reflect current national guidance. Information and guidance on infection control measures in place were available for staff and people who lived there. Additionally signage was displayed with information and guidance on COVID-19 restrictions for visitors.
- There were systems in place for staff entering the building. Staff used a separate entrance, used handwashing facilities, changed clothing and donned Personal Protective Equipment (PPE) before interacting with people.
- There were sufficient PPE supplies in place including masks, visors, gloves, aprons and hand sanitiser to ensure safe infection prevention and control practices were undertaken. PPE stations were situated throughout the service. Staff had access to PPE and were observed wearing this in line with national guidance.
- Staff were provided with training in infection prevention and control. The training included modules about infection control, for example, how to put on and remove PPE safely.
- The service was visibly clean. The housekeeping team followed an in-depth cleaning programme, including regular cleaning of high use touch points throughout the day.
- The provider had ensured people were admitted into the service safely following government guidelines during the COVID-19 pandemic. The provider put in place risk assessments which clearly identified people at high risk of COVID-19 infection and the measures in place to support them. This meant staff had clear guidance on how to support people during the COVID-19 pandemic.
- A recent outbreak of COVID-19 at the service had been managed well and the plans in place to support people had been utilised safely. People were supported to isolate in their rooms.
- The service followed the current guidelines for care home testing; an enhanced testing regime was implemented during the outbreak. This was to ensure if people or staff had contracted COVID-19, measures were put in place in a timely way.
- Technology was being used in conjunction with window and outdoor visits to ensure people and their relatives could see each other.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below. □

Inspected but not rated

The Grove Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 03 December 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.