

Hampshire County Council

Westholme Care Home

Inspection report

55 Harestock Road
Winchester
Hampshire
SO22 6NT

Tel: 01962881481

Date of inspection visit:
16 November 2020

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23 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Westholme Care Home is a care home providing nursing and residential care to up to 74 older people, younger people and people living with dementia.

We found the following examples of good practice.

Training had been provided for all staff from the training department in addition to the regular infection prevention and control training. This took place when the pandemic was underway to ensure staff were skilled and knowledgeable in infection prevention and control.

Spot checks ensured that the management team were aware of staff practice and could highlight any concerns. This had highlighted good practice within the staff team.

The provider had a dedicated service manager who was responsible for interpreting and disseminating the latest research and government and Public Health England guidance. They also supported services with training and responding to queries.

We found a number of areas required repair so they could be effectively cleaned to minimise the risk of infection. The provider was extremely responsive to us and all maintenance, upgrades and deep cleans were completed in a timely way.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the provider followed infection prevention and control procedures to keep people safe.

Inspected but not rated

Westholme Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 16 November 2020 and was announced. We completed a remote follow up to the inspection by video call on 30 November 2020 to check that all agreed changes had been made.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.