

Ivy Lodge Care Limited

Ivy Lodge Retirement Home

Inspection report

Briergate
Haxby
York
North Yorkshire
YO32 3YP

Date of inspection visit:
29 January 2021

Date of publication:
16 February 2021

Tel: 01904760629

Website: www.ivylodgeretirementhome.co.uk

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Ivy Lodge Retirement Home is a residential care home providing personal care to up to 33 older people. 24 people were using the service at the time of our inspection.

We found the following examples of good practice:

- The home was clean and staff wore appropriate personal protective equipment.
- The provider followed relevant guidance and sought advice from local infection prevention and control specialists when needed.
- There was a focus on promoting the emotional wellbeing of people who used the service during the pandemic. This had included organising 'staycations', where staff arranged activities and entertainment based on themes, such as a cruise and a safari.
- Staff felt very supported by the provider and management team, both emotionally and practically.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ivy Lodge Retirement Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 29 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.