

Mrs Michelle Smith & Mr David Hodgson Smith  
**Moorlands Residential Care  
Home**

### Inspection report

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08 February 2022

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### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Moorlands Residential Care Home is a care home registered to provide accommodation and personal care for up to 19 people. At the time of our inspection, 19 people were using the service. The service also provides domiciliary care, which is care in the community, and this is registered at the same address. We did not look at the domiciliary care service as part of this inspection.

We found the following examples of good practice.

Visitors to the service were required to have a negative lateral flow test and were required to wear PPE.

Staff were wearing appropriate PPE and the service had ample supplies. PPE stations were readily available and kept well stocked.

The provider understood the principles of isolating, cohorting and zoning, and implemented appropriate measures when required. The provider had robust COVID-19 risk assessments in place.

The provider had up to date infection control policies and COVID-19 policies. The provider carried out infection control audits and implemented action plans to address any issues found.

Staff had received infection control training, including online training. The service had appointed a COVID-19 champion who attended additional training and meetings.

The service used a communication book to ensure staff were kept up to date with changes in COVID-19 guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Moorlands Residential Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 8 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Weekly cleaning hours had reduced due to staff sickness, and cleaning records were not always fully completed. Handwashing facilities in the laundry room were not easily accessible. We have also signposted the provider to develop their approach to ensure that COVID-19 tests are disposed of appropriately.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits in line with national government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.