

HMP Stanford Hill

Quality Report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

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Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

We did not inspect the safe domain at this inspection.

Are services effective?

We did not inspect the effective domain at this inspection.

Are services caring?

We did not inspect the caring domain at this inspection.

Are services responsive to people's needs?

We did not inspect the responsive domain at this inspection.

Are services well-led?

We did not inspect the safe domain in full at this inspection. We inspected only those aspects mentioned in the Requirement Notices issued on 9 November 2015. We found that all the required improvements had been made.

- The dentist decontamination room was no longer being used by Integrated Care 24 (IC24) staff for non-dental activity as it had been decommissioned.

HMP Stanford Hill

Detailed findings

Our inspection team

Our inspection team was led by:

The inspection was led by a CQC inspector who had access to remote advice from a specialist advisor.

Background to HMP Stanford Hill

HMP Stanford Hill is an open prison on the Isle of Sheppey in Kent, which was previously jointly

managed as part of a 'cluster' of Isle of Sheppey prisons. While some services continue to be shared, the prison is now independent and has its own governor. At the time of this unannounced inspection HMP Stanford Hill held 456 adult men, nearly all of whom were coming to the end of a long prison sentence, or nearing the expiry of a life sentence tariff. Integrated Care 24 (IC24) provides a range of healthcare services to prisoners comparable to those found in the wider community. This includes GP, pharmacy and nurse-led clinics. The location is registered to provide the regulated activities, diagnostic and screening procedures, personal care and treatment of disease, disorder or injury.

CQC inspected the services in partnership with Her Majesty's Inspectorate of Prisons on 6 to 9 July 2015 and asked the provider to make improvements regarding:

- Good governance

These constituted breaches of Regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. We checked these areas as part of this focussed inspection and found they had been resolved.

Why we carried out this inspection

We carried out an unannounced focussed inspection on 25 February 2016 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We inspected to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, specifically whether they had satisfied one requirement notice issued on 9 November 2015.

During this inspection we inspected the provider against one of the five questions we ask about services:

- is the service well-led ?

This question therefore formed the framework for the areas we looked at during the inspection.

How we carried out this inspection

Before our inspection we reviewed a range of information that we held about the service and asked other organisations to share what intelligence they could. During the inspection we spoke with staff who provide the service. We looked at a range of documents, including cleaning rotas and infection controls audits. We carried out a thorough visual examination of the decommissioned decontamination room.

Are services safe?

Our findings

We did not inspect the safe domain at this inspection.

Are services effective?

(for example, treatment is effective)

Our findings

We did not inspect the effective domain at this inspection.

Are services caring?

Our findings

We did not inspect the caring domain at this inspection.

Are services responsive to people's needs?

(for example, to feedback?)

Our findings

We did not inspect the responsive domain at this inspection.

Are services well-led?

(for example, are they well-managed and do senior leaders listen, learn and take appropriate action)

Our findings

Governance arrangements

- Integrated Care 24 had reviewed the risks associated with using a clinical room for non-clinical activity and taken step in collaboration with Kent Community Health NHS Foundation Trust to mitigate these risks.
- There was no risk of cross contamination or infection.