

Eaveshill Ltd

Elizabeth Homes

Inspection report

Eaveshill Limited
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Howden
Humberside
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Date of inspection visit:
09 February 2021

Date of publication:
26 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Elizabeth Homes is a residential care home providing accommodation and personal care to a maximum of 30 older people and people living with dementia. At the time of our inspection there were 21 people using the service.

We found the following examples of good practice.

Staff followed government guidance in relation to personal protective equipment (PPE) and infection prevention and control (IPC) practices. The service had an ample supply of PPE and stock levels were monitored by the registered manager and the IPC leads.

COVID-19 testing was taking place for all staff and some of the people who used the service. Where people lacked capacity to consent to testing, a Mental Capacity assessment and Best Interests meeting had been carried out. Staff monitored people for signs and symptoms of COVID-19, and appropriate processes were in place and followed should anyone display any symptoms of COVID-19.

Staff supported people's social and emotional wellbeing. The provider and staff kept family members up to date about the latest guidance and their relative's health via regular telephone calls, letters and emails.

Audits were in place and used to ensure the service was providing safe care and staff were following guidance.

All staff had undertaken training in IPC. This included putting on and taking off PPE, hand hygiene and other COVID-19 training.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Elizabeth Homes

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.