

Skydda Homes Limited

Urmston Manor

Inspection report

61-63
Church Road, Urmston
Manchester
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Tel: 07429340652

Date of inspection visit:
11 November 2020

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26 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Urmston Manor is a residential care home that provides accommodation and personal care to up to 24 older adults, some of whom are living with dementia. At the time of the inspection there were 22 people living at the home.

We found the following examples of good practice.

Staff and professional visitors to the service had their temperatures taken, completed a questionnaire and were observed washing their hands on entry to the home. This helped to reduce the risk of transmission of coronavirus.

The service used technology to encourage hand washing and to support people to contact their relatives.

The provider purchased additional uniform and shoes for staff which were kept at the home. To reduce the risk of transmission from outside the home. Staff were supported to travel to work without using public transport.

People were supported to continue activities which they enjoyed.

There was a thorough continuity plan in place to support people during the pandemic and the winter months.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No rating was awarded following this inspection. This was a targeted inspection looking at the infection prevention and control measures the provider has in place

Inspected but not rated

Urmston Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with Infection Prevention and Control (IPC) measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.