

Heathcotes Care Limited

Heathcotes (Middleton)

Inspection report

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Middleton
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Lancashire
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Date of inspection visit:
11 March 2021

Date of publication:
22 April 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Heathcotes Middleton is a specialist residential service for up to 7 adults with a Learning Disability who may have dual diagnoses and associated complex needs. There were seven people accommodated at the time of the inspection.

We found the following examples of good practice.

People using the service and staff had their temperature taken daily and staff were screened for symptoms of Covid-19.

Staff were seen to be following the current government guidance in relation to the personal protective equipment (PPE) being used and there was good ventilation around the home

The service was fully engaged with the Covid-19 testing and vaccination programmes. All staff and people were tested in-line with current guidance and vaccinations had been offered to people who wanted them.

People were supported to maintain contact with their families and friends through video calling.

We found that there were not enough bins around the home for disposing of PPE and that clinical waste was not managed well. We raised this issue with the registered manager who agreed to take appropriate actions to remedy this.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.