

Lotus Care (Finch Manor) Limited

Finch Manor Nursing Home

Inspection report

Finch Lea Drive
Liverpool
L14 9QN

Tel: 01512590617

Date of inspection visit:
03 February 2022

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08 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Finch Manor is a care home providing personal and nursing care for up to 89 older people, including people living with dementia and other mental and physical health conditions. The service is purpose-built, and the accommodation is in five units over one ground floor. Only four units were occupied at the time of this inspection. There were 68 people living at the service at the time we inspected.

We found the following examples of good practice.

The home had measures in place to minimise the risk of spreading infection on entering the premises. Examples included staff checking for proof of a negative COVID-19 test, vaccination status and health screening questionnaires. There was also a hand sanitising and PPE station in the reception area.

The provider had safe systems in place to facilitate and support visiting at the home in line with the national guidance.

Staff donned, doffed and disposed of personal protective equipment (PPE) safely and in line with the relevant guidance. Staff were wearing the required levels of PPE during our inspection.

The provider had an effective COVID-19 testing programme in place for staff, residents and visitors. The frequency and type of testing carried out was in line with the national guidance.

The provider had systems in place to ensure it was meeting the COVID-19 vaccination requirements for staff and people visiting the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Finch Manor Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 3 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider had safe systems in place to facilitate and support visiting at the home in line with the national guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.