Winslow Court Limited

195 Ashby Road

Inspection report

195 Ashby Road
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28 October 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	**Inspected but not rated**

Summary of findings

Overall summary

About the service
195 Ashby Road is a residential care home for 10 young people with autism, learning disabilities and mental health issues. At the time of our inspection 10 people were using the service.

We found the following examples of good practice.

• A booking system was in place for visits. Visits were restricted to one person and took place in a summer house outside the main building and time was allocated to ensure the area was thoroughly cleaned between visits.
• When visits were restricted due to local guidance people utilised technology such as video calls to maintain contact with friends and family.
• The environment was clean, and people were encouraged to keep their home clean. Staff completed regular touch point cleaning and a daily deep clean to ensure the risk of cross transmission was reduced.
• Risk assessments were carried out to ensure people were safe when accessing the community. Staff in high risk groups were supported to change their working patterns to reduce risks.
• The registered manager held regular meetings with staff to ensure they had up to date information and to reduce anxieties. Staff had access to wellbeing services and told us they felt safe carrying out their role because they were supported by the registered manager.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

195 Ashby Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 28 October 2020 and was announced.

Inspected but not rated

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

● We were assured that the provider was preventing visitors from catching and spreading infections.

● We were assured that the provider was meeting shielding and social distancing rules.

● We were assured that the provider was admitting people safely to the service.

● We were assured that the provider was using PPE effectively and safely.

● We were assured that the provider was accessing testing for people using the service and staff.

● We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

● We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

● We were assured that the provider's infection prevention and control policy was up to date.