

Belle Vue Dental Practice Ltd

Belle Vue Practice

Inspection report

43 High Street

Benfleet

SS7 1NA

Tel: 01268759684

www.bellevuedentalpractice.co.uk

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Overall summary

We undertook a follow up focused inspection of Belle Vue Practice on 26 May 2023. This inspection was carried out to review the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who had remote access to a specialist dental advisor.

We had previously undertaken a comprehensive inspection of Belle Vue Practice on 27 February 2023 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

You can read our report of that inspection by selecting the 'all reports' link for Belle Vue Practice dental practice on our website www.cqc.org.uk.

When 1 or more of the 5 questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the area where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

Summary of findings

The provider had made improvements in relation to the regulatory breach we found at our inspection on 27 February 2023.

Background

Belle Vue Practice is in Benfleet, Essex and provides private dental care and treatment for adults and children. Car parking spaces, including dedicated parking for disabled people, are available near the practice.

The dental team includes 1 dentist, and 2 dental nurses who also cover reception duties. The practice has 2 treatment rooms, 1 of which is in use for dental treatments.

During the inspection we spoke with the dentist. We looked at practice policies, procedures and other records to assess how the service is managed.

The practice is open:

9am to 6pm on Mondays and Tuesdays

9am to 8pm on Wednesdays

9am to 2pm on Fridays.

The practice is closed on Thursdays and Saturdays

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action 

Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 26 May 2023 we found the practice had made the following improvements to comply with the regulation:

- There were systems to ensure that emergency medicines were available in accordance with guidelines from the Resuscitation Council UK.
- The risks associated with the handling and disposal of dental sharps were assessed to minimise the risk of sharps injuries. A sharps risk assessment was in place and kept under review. Safer sharps systems were used and staff undertook training in safe handling of dental sharps.
- There were systems to assess and mitigate risk of fire and to ensure that relevant fire safety checks were carried out. Emergency lighting and smoke detector systems had been installed. Records were maintained in respect of checks and tests carried out for fire safety systems and equipment.
- There were systems to manage medicines safely and to ensure that relevant guidelines were understood and followed. Antibiotics were prescribed in accordance with current guidelines and antibiotic prescribing audits were carried out. There were systems to monitor medicines to minimise the risk of misuse.

The practice had also made further improvements:

- The practice had made improvements to the protocols regarding auditing patient dental care records to check that necessary information was recorded. Audits of dental care records were carried out and the findings used to improve the completeness of records in line with an action plan.
- The dentist took into account the guidance provided by the College of General Dentistry when completing dental care records.
- The practice had implemented a system to ensure patient referrals to other dental or health care professionals were centrally monitored to ensure they were received in a timely manner and not lost.