

Mrs Touran Watts

Garden Lodge

Inspection report

37A Lincoln Road
Ginton
Peterborough
Cambridgeshire
PE6 7JS

Tel: 01733252980

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19 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Service type

Garden Lodge is a single storey residential care home providing accommodation and personal care for up to 10 older people and people living with dementia. At the time of our inspection there were nine people living there.

We found the following examples of good practice.

There were infection prevention and control (IPC) systems and procedures in place to help keep staff and people safe. These included regular tests for COVID-19, wearing personal protective equipment (PPE) and checks for visitors and staff's temperatures. Visits were being facilitated such as, where this was essential for the person or their family member.

People were supported to remain in contact with family and friends through a range of ways such as, video calling, letters and regular telephone calls. Staff supported people with additional pastimes and interests such as, reminiscing over family photographs and doing gardening.

The registered manager ensured there were enough stocks and supplies of appropriate PPE and ensured staff wore and disposed of this safely.

The service looked clean and furniture had been positioned to enable people to socialise but in a socially distanced way. Staff were seen correctly wearing their PPE. People's rooms and areas frequently touched by people and staff such as door handles were cleaned regularly and deep cleans took place weekly.

The service was supported by a GP, community nursing team and the local authority. The provider supported staff with up to date IPC guidance and policies to manage various scenarios including plans for any potential outbreak of COVID-19. For instance, dedicated groups of staff who would only work in one part of the care home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Garden Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 February 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.