

# Superior Care (Midlands) Limited

## Newbury Manor

### Inspection report

Newbury Lane  
Oldbury  
West Midlands  
B69 1HE

Tel: 01215321632

Date of inspection visit:  
24 November 2020

Date of publication:  
07 January 2021

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Newbury Manor provides accommodation, nursing and personal care for a maximum of 56 people aged 65 and over. At the time of the inspection there were 41 people living at the service.

We found the following examples of good practice.

- Personal Protective Equipment (PPE) such as masks, gloves and aprons were available to visiting professionals on entry to the building. Visitors had their temperature checked before entering the building.
- People kept in touch with family members via telephone or video calls. There were plans in place to facilitate socially distanced window visits in the entrance area of the service when it is safe to do so.
- Where people or staff had received a positive Covid-19 test, the provider followed national guidance relating to self-isolation.
- Staff had received additional training in infection prevention and control. Senior staff provided daily demonstrations to other staff as a reminder of how to safely apply and remove PPE.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Newbury Manor

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.