

Akari Care Limited

Moorfield House

Inspection report

6 Kenton Road
Gosforth
Newcastle upon Tyne
Tyne and Wear
NE3 4NB

Tel: 01912135757

Date of inspection visit:
30 October 2020

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17 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Moorfield House is a care home that provides accommodation, nursing and personal care for up to 35 people, some whom may live with dementia. At the time of the inspection there were 24 people living in the home.

We found the following examples of good practice.

- Systems were in place to help prevent people, staff and visitors from catching or spreading infection. Every staff member and visitor had their temperature taken at the door and were given a mask. Everyone had to wash their hands in the designated handwashing sink upon entering the home.
- The environment was very clean. Additional cleaning was taking place, including of frequently touched surfaces.
- There was sufficient personal protective equipment (PPE) such as masks, aprons and gloves. Staff were wearing this appropriately when we visited. There was clear signage on the correct use of PPE and handwashing techniques, and staff had received appropriate training in infection prevention and control.
- Staff supported people's social and emotional wellbeing. Local visiting restrictions were in place so people were supported to keep in touch with their family members via video or telephone calls and social media messages.
- Infection control audits and checks were carried out. The regional manager spoke positively about the hard work and dedication staff had shown, which had helped to minimise the impact of the pandemic on people's health and wellbeing.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Moorfield House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on Friday 30 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.