

GMA Healthcare Ltd

Elizabeth House

Inspection report

Elizabeth Terrace
North Ormesby
Middlesbrough
Cleveland
TS3 6HE

Tel: 01642222702

Website: www.gmahealthcare.co.uk

Date of inspection visit:
23 February 2021

Date of publication:
08 March 2021

Ratings

Overall rating for this service

Good ●

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Elizabeth House is a purpose built care home set within its own grounds. It provides personal care for older people. It is registered to provide care to a maximum of 34 people. At the time of our inspection 29 people were using the service.

We found the following examples of good practice:

All staff, contractors and visitors used appropriate personal protective equipment (PPE).

The home had sufficient supplies of appropriate PPE which was stored hygienically. Alcohol gel stations were accessible around the home. Hand washing facilities were available for staff.

A visiting pod was being built in the garden in preparation for face to face visits commencing.

Staff followed national guidance about putting on, taking off and disposing of PPE safely.

Staff supported people's social and emotional wellbeing. Activities were carried out on a one to one basis or in small groups.

Cleaning schedules were in place for all areas of the home and records of cleaning were completed.

All staff, including catering and housekeeping staff had undertaken training in infection prevention and control. This included putting on and taking off PPE, hand hygiene and other Covid-19 related training.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Elizabeth House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy and associated procedures were up to date.