

Anchor Hanover Group

# Augusta Court

## Inspection report

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### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Augusta Court is a residential care home providing care for up to 46 older people. People were living with a range of needs associated with older age and some people were living with dementia. There were 38 people living at the service on the day of our inspection.

We found the following examples of good practice.

There was a robust system in place at the entrance to the home to ensure all visitors, including relatives, friends, professionals and tradespeople were prevented from spreading or catching infection.

Staff had received training which included infection prevention and control, how to safely put on and take off personal protective equipment (PPE) and hand hygiene. Staff were observed to wear their PPE appropriately.

An infection prevention and control (IPC) champion supported staff to understand their responsibilities and to use appropriate personal protective equipment (PPE). Senior staff undertook daily checks to ensure that staff were following good IPC practice.

Enhanced cleaning schedules were in place and included regular cleaning of high touch areas and additional deep cleaning. The home was clean and tidy.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Augusta Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 February 2022 and was announced. We gave the service two hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

The provider's policy for visiting had been updated in line with government guidance. There were a number of arrangements in place to support visiting. Some relatives had chosen to become essential care givers and were included in the regular testing programme at the service and had no restrictions on their visits. Other people were able to visit when they had been vaccinated, and had a negative LFD test. Visitors were asked to wear PPE. Where a visitor did not meet the COVID 19 vaccination requirement, a designated area was in place with screens to enable them to visit their relative.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.