

VDPat26 Limited

The Village Dental Practice

Inspection Report

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Overall summary

We carried out an announced comprehensive inspection of this service on 12 May 2015 as part of our regulatory functions where a breach of legal requirements was found. After the comprehensive inspection, the practice wrote to us to say what they would do to meet the legal requirements in relation to the breach.

We followed up on our inspection of 12 May 2015 to check that they had followed their plan and to confirm that they now met the legal requirements. This report

only covers our findings in relation to those requirements. We have not revisited The Village Dental Practice as part of this review because The Village Dental Practice were able to demonstrate that they were meeting the standards without the need for a visit.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for The Village Dental Practice on our website at www.cqc.org.uk.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services safe?

The focused inspection concentrated on the key question of whether or not the practice was safe. We found that this practice was now providing safe care in accordance with the relevant regulations.

At our previous inspection we found that the practice did not have suitable arrangements in place for dealing with medical emergencies. The practice sent us evidence for our review showing that they had now purchased equipment and medicines which followed the guidance supplied by the Resuscitation Council UK for responding to medical emergencies. The practice had a system in place for checking the effectiveness of medicines and equipment.

The Village Dental Practice

Detailed findings

Background to this inspection

This inspection was planned to check whether the practice was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014

We carried out a review of this service on 28 September 2015. This review was carried out to check that improvements to meet legal requirements planned by the practice after our comprehensive inspection on 12 May 2015 had been made. We reviewed the practice against one of the five questions we ask about services: is the service safe? This is because the service was not previously meeting one of the legal requirements.

At the previous, comprehensive inspection on 12 May 2015 we found that the practice was not safe because some emergency medical equipment and medicines were not available for immediate use in line with Resuscitation Council UK guidance.

The review was led by a CQC inspector who had access to remote advice from a specialist advisor.

During our review, we checked that the provider's action plan had been implemented. We reviewed a range of documents including purchase orders for equipment, record sheets for equipment checks, and photographs of the practice where equipment and medicines were stored.

Are services safe?

Our findings

Medical emergencies

At our previous inspection on 12 May 2015, we found that the practice did not have suitable arrangements in place to deal with medical emergencies. For example, the practice did not have suitable emergency equipment in accordance with guidance issued by the Resuscitation Council UK. This included relevant emergency medicines, oxygen and an automated external defibrillator (AED). (An AED is a portable electronic device that analyses life threatening irregularities of the heart and delivers an electrical shock to attempt to restore a normal heart rhythm).

The provider sent us documents to show that both an oxygen cylinder and defibrillator had been purchased as part of our review on 28 September 2015. The practice also showed us evidence that they had stocked glucagon in their emergency medicines kit. Finally, we saw that there was a system in place for the checking of emergency medicines and equipment. This included a list of medicines with their expiry date and a colour indicator for when medicines would need to be re-ordered or replaced. The list included the oxygen cylinder so that a new cylinder could be ordered in advance of the expiry date.