

Greenfield Close Residential Home Limited

Greenfields Close

Inspection report

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23 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Greenfields Close is registered to provide accommodation and personal care for up to 30 people. The service is split across four residential buildings on one site. There is also a building for activities, training and administration. There were 18 people living at the service at the time of our inspection.

We found the following examples of good practice.

- Measures were in place to prevent visitors from catching and spreading infection. Visits were pre-booked and were limited to one visitor only. Visitors were screened for symptoms of an infection and had to complete Lateral Flow Device test (LFD) to ensure they were COVID-19 negative. Visitors were provided with personal protective equipment (PPE) to keep them and people safe.
- People were encouraged and supported to maintain contact with their relatives via phone and video calls.
- Staff had access to PPE and there was good supply of PPE.
- People who had tested positive for COVID-19 were asked to self-isolate in their bedrooms until they were free from symptoms. People who were discharged from hospital were also isolated to ensure there was less risk of cross contamination.
- People and staff had access to regular COVID-19 testing.
- Risk assessments had been carried out on people using the service and staff belonging to higher risk groups. Actions had been taken to reduce those risks.
- The service had plans in place and knew how to respond to an outbreak of infection to ensure the safety of people and staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Greenfields Close

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely. We observed some staff wearing their face masks incorrectly in the office building.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Kitchen units and walls in one of the buildings were damaged and in need of replacing. During our previous inspection on 15 September 2020 we identified number of areas of the building that still required maintenance to ensure they could be cleaned effectively. Despite some improvements made, further maintenance work was still needed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.