

Bryony Lodge Limited

# Bryony Lodge

## Inspection report

19 St Marys Road  
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Hampshire  
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Tel: 02392460358

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25 March 2021

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### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Bryony Lodge is a care home which provides accommodation for up to nine people who have a physical disability. At the time of our inspection, there were eight people living in the home.

We found the following examples of good practice.

The home had a recent outbreak of COVID-19 and were not allowing visits to people living in the home, this was in accordance with latest best practice. However, prior to the outbreak people were supported to receive visits in a safe way.

Staff had received training on COVID-19, infection control and the use of Protective Personal Equipment (PPE), including the correct way to put on and take off PPE. Throughout our inspection staff were wearing the required levels of PPE and maintaining social distancing as much as possible.

New admissions to the service were supported in line with best practice guidance. Admissions were expected to provide recent COVID-19 test results, were further tested by the service following admission and isolated upon arrival to minimise risk of potential infection to the existing people in the service.

Regular testing was completed for staff and people living at the service. This meant prompt action could be taken should anyone test positive for COVID-19.

Cleaning schedules evidenced regular cleaning had been taking place within the service. This included frequently touched points being cleaned numerous times a day to further reduce the risk of contamination. The service was clean on the day of the visit.

Staff had worked hard to support people's wellbeing during the pandemic by providing in-house activities and also spent time with people to help ensure they did not feel isolated.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Bryony Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 March 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider's infection prevention and control policy was up to date.

The policy regarding COVID-19 required more detail to ensure clear guidance was available to staff. The registered manager told us of their plans to address this.

Individual risk assessments for people and staff who may be clinically vulnerable if they caught COVID-19 were not in place. Despite this, the registered manager told us how they supported people in an individual way. The registered manager began implementing these risk assessments following the inspection.

The provider ensured a daily spot check regarding infection control processes took place, however this did not cover all areas of infection control processes or COVID-19 management. The registered manager told us of their plans to put an effective audit in place following the inspection.

We have also signposted the provider to resources to develop their approach.

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.