

Countrywide Care Homes Limited

Gateford Hill Care Home

Inspection report

Gateford Hill
Gateford
Worksop
Nottinghamshire
S81 8AF

Tel: 01909475402

Date of inspection visit:
01 December 2020

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22 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Gateford Hill Care Home is a care home that provides accommodation with nursing and personal care for up to 66 older people and younger adults with physical disabilities. On the day of our visit there were 36 people using the service.

We found the following examples of good practice.

- There was a clear process for visitors, which included screening for symptoms of acute respiratory infection, a temperature check. Visitors were provided with appropriate personal protective equipment (PPE). At the time of the inspection only essential health and compliance visits could take place due to a recent outbreak of COVID-19. When visits recommence, plans were in place to safely manage visits via a booking system, in accordance with national guidance.
- Socially distanced garden visits had been facilitated and a booking system enabled effective cleaning of the visiting area between visits. People were supported to maintain contact with their family and friends through the use of video and telephone calls. The service had been provided with additional IT equipment by local Clinical Commissioning Group (CCG) to allow people better communication with their relatives.
- The provider participated in regular COVID-19 testing of people living in the home and staff.
- The provider followed recommendation from Public Health England (PHE) and implemented two weeks 'whole home' self-isolation for people, this included people who tested negative for COVID-19.
- Staff promoted and practised safe social distancing throughout the home. Signage on the correct use of PPE and handwashing techniques was displayed throughout the building. Stocks of the right PPE and cleaning products were maintained and there were well stocked PPE stations located across the service. Staff received training around the safe use and disposal of PPE, and they followed current guidance.
- The environment had been decluttered to promote effective infection control. Additional cleaning was undertaken including main touch points such as door handles and light switches to prevent the transmission of infection.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Gateford Hill Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place

This inspection took place on 1 December 2020 and was unannounced

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.