

Abbey Healthcare (Huntingdon) Ltd

Primrose Hill Care Home

Inspection report

Thames Road
Huntingdon
Cambridgeshire
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Date of inspection visit:
04 February 2021

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22 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Service type

Primrose Hill Care Home is a care home providing accommodation, nursing and personal care to older people and people living with dementia in one adapted building. The service can support up to 60 people. At the time of our assurance visit there were 51 people using the service.

We found the following examples of good infection prevention and control (IPC) practice.

The service had processes in place for essential visitors such as virtual meetings with family members and health care professionals or physical visits for people in receipt of end of life care. Checks were in place prior to any visitor entering the building including a temperature check and a health risk assessment. Staff wore full personal protective equipment (PPE) and worked in individual groups and this helped keep people safe. Visits to people were based on individual circumstances. This helped mitigate the risk of cross contamination or spreading infections.

Changes to the layout of the premises including strategically placed furniture, increased social distancing and this helped promote good hygiene practise. Swift and effective actions were taken if people or staff tested positive for COVID-19. Individual risk assessments were in place for any person or staff member at an increased risk of infections.

Audits and governance were effective in ensuring the premises were clean, odour and clutter free. Learning from the early days of the pandemic had been implemented including the process to admit people from home or other care settings. Any contaminated waste was disposed of safely.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Primrose Hill Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 04 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.