

Burlington Care Limited

# The Lawns Care Home

## Inspection report

Ridsdale Street  
Darlington  
County Durham  
DL1 4EG

Tel: 01325357161

Date of inspection visit:  
03 November 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Lawns Care Home is a care home providing accommodation and personal care for up to 63 people, some whom may live with dementia. The service is provided over two floors. At the time of the inspection there were 41 people using the service.

We found the following examples of good practice

- The home was following good practice to prevent staff and visitors from catching and spreading infections. Visitors to the home were asked to complete a checklist and declare they were not experiencing any of the potential symptoms of COVID-19 and had their temperatures taken.
- There was sufficient personal protective equipment (PPE) such as aprons, gloves and masks. Staff had undertaken training in putting on and taking off PPE and other Covid-19 related training.
- Steps had been taken to promote social distancing, such as frequent signage and seating being rearranged.
- Management had good processes for communicating changes in guidance with staff and to support staff with any anxieties about working during a pandemic.
- Management praised staff for the way they supported people who used the service emotionally and for maintaining a positive atmosphere in the home.
- Infection control audits and checks were carried out. The registered manager was continually reviewing and improving the checks being made to ensure good practice guidance was followed.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# The Lawns Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 3 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.