

Pro Care Homes Limited

# Acorn Lodge Residential Care Home

## Inspection report

183 Reads Avenue  
Blackpool  
Lancashire  
FY1 4HZ

Tel: 01253300036

Date of inspection visit:  
18 March 2022

Date of publication:  
06 May 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Acorn Lodge is a residential care home providing support to up to 10 people. At the time of the inspection the home was full. The home is a house in a residential street over three floors.

We found the following examples of good practice.

The provider had completed appropriate risk assessments for individuals based on their own specific circumstances. This included access to the community and visitors.

There was ample availability of Personal Protective Equipment (PPE), with PPE stations throughout the home. Staff wore and disposed of PPE in line with best practice.

Staff were taking part in required COVID-19 testing in and out of outbreak.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below

**Inspected but not rated**

# Acorn Lodge Residential Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 March 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

The provider had not updated their visiting policy in line with the latest government guidance. However, people in the home could access the community so this did not have a negative impact on their wellbeing.

We have also signposted the provider to resources to develop their approach.