

North Yorkshire County Council

Carentan House

Inspection report

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Date of inspection visit:
04 February 2021

Date of publication:
23 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Carentan House is a residential care home providing accommodation and personal care to a maximum of 24 adults, some of whom are living with dementia. At the time of our visit, there were 17 residents. The service includes facilities to provide care on a short stay, respite or rehabilitation basis in the Homewards Unit.

We found the following examples of good practice:

There were systems and processes in place, in line with guidance, to protect residents from COVID-19. Residents and staff had been risk assessed and shielding arrangements put in place as necessary.

The home had sufficient supplies of personal protective equipment (PPE). There were PPE stations available throughout the premises. Staff had received training in infection prevention and control and how to don and doff PPE.

There was a dedicated COVID-19 testing room to support the privacy of residents. With their consent, residents and staff participated in regular coronavirus testing and had received their first vaccination.

Policies and audits relating to infection prevention and control (IPC), including coronavirus, were up to date. It was noted at the latest IPC audit there had been a range of actions identified. At the time of the assurance visit some of these had been completed. The manager had scheduled any further work to ensure outstanding actions were addressed.

The layout of the service and communal areas supported social distancing. The premises looked clean and hygienic throughout. There were enhanced cleaning schedules in place and adequate ventilation.

There was an ethos of ensuring the social and emotional wellbeing of residents was supported. Residents were supported to participate in telephone and virtual calls with their relatives. There was a calm, friendly and cheerful atmosphere. Residents were occupied watching television, doing activities and talking with staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Carentan House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.