

Yelverton Care LLP

# The Yelverton Residential Home

## Inspection report

2 - 4 Greenbank Terrace  
Yelverton  
Devon  
PL20 6DR

Tel: 01822855552

Date of inspection visit:  
17 January 2022

Date of publication:  
27 January 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Yelverton Residential Home is a care home that provides care and accommodation for up to 28 older people. At the time of the inspection, 22 people lived at the home.

We found the following examples of good practice.

There were clear processes in place to ensure visitors to the service were prevented from catching and spreading infection. A booking system was in use to monitor visitors into the home. One relative said, "We have to complete an LFT test and wear a mask. We are welcomed here."

The provider ensured a sufficient stock of appropriate PPE and there was signage to remind staff and visitors about the correct guidance for donning, doffing and disposing of PPE.

People were cared for by staff who understood the importance of keeping people safe and reducing the risk of spreading Covid19. The provider had policies and systems in place that supported this.

Staff confirmed they had received the necessary information, training, guidance and support to keep people safe and were following procedures. People we spoke with confirmed this. One person told us, "They are cleaning all the time and the staff all wear [PPE]."

Staff compliance with infection prevention and control procedures was monitored through supervision and observed practice.

There was frequent cleaning of touch points and high traffic areas to ensure the home was clean and we saw this during our inspection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Yelverton Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 January 2022 and was announced. We gave the service one working days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.