

Madeprice Limited

# Springkell House Care Home

## Inspection report

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Date of inspection visit:  
24 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Springkell House Care Home is a residential care home supporting up to 35 older people. Care is provided across three floors in one adapted building. At the time of our visit there were 25 people at the home.

We found the following examples of good practice.

Infection control processes were regularly reviewed by the manager and senior staff through a range of audits. Staff received infection control training which was regularly updated as guidance changed. This included training in the safe use and disposal of personal protective equipment (PPE). Staff had access to sufficient PPE and were observed to use this correctly.

Changes had been made to how areas of the home were used to enable social distancing. For example, tables had been placed between chairs in communal areas, the office and staff room had been moved to larger rooms with handwashing facilities and a one-way system established around the kitchen and dining area. Cleaning schedules had been adapted to ensure high touch areas were cleaned frequently and hand gel was available throughout the home.

Testing for COVID-19 was completed in line with government guidance. Contingency plans were in place to guide staff on the appropriate action to take should anyone test positive.

Visiting protocols were in place which included a booking system for designated visitors. Visitors were required to complete health checks prior to entering the home. This included a test for COVID-19 and a temperature check. A room with external access and handwashing facilities had been made available for people to receive their visitors safely.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Springkell House Care Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 March 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.